

SURYA

MAINTENANCE AND RUG CARE

We love your rug as much as you do, that is why we have decided to create this guide to help you to maintain and take proper care of your rug, ensuring that it remains beautiful for years to come.

Please note, however, some characteristics of the our rug when they are brand new:



CREASES, RIPPLES AND CURLS: Due to the folding for shipping, wrinkles and creases may appear when you unpack a new rug which has been rolled up. Simply turn it face down and it will flatten itself in just a few days.



NEW RUG SMELL: New rugs may have a chemical smell caused by dyes, yarns or from being packed in a plastic wrap for some time. This should quickly disappear in well-ventilated rooms.

Our rugs are easy to clean, long-lasting, resistant to moisture, bleach and stain. They are designed to be used in high-traffic areas and to withstand everyday accidents caused by children or pets and with a virtually non-shedding pile.



In case of a stain: Act quickly, within the first 3 minutes. First, absorb as much spillage as possible with a paper towel. Next, mix a few drops of washing-up liquid with a little warm water, then, using a clean cloth, gently dab the area. Rinse lightly with clean water and dab with paper towels. Be careful not to rinse your rug with too much water. Less is more.



If the stain has already dried: Same procedure. Mix a few drops of washing-up liquid with a little warm water, then, using a clean cloth, dab gently. Leave to work, rinse lightly with clean water and dab with a paper towel. Repeat the process until the stain is gone.

Caution: Rugs tolerate water but do not like it. Although synthetic rugs have a water-repellent structure, this does not mean that they should be soaked with water during cleaning. Too much moisture can damage a rug.



Machine washable rugs: For our machine washable rugs we recommend delicate wash cycle at 30°C, using a mild detergent and no bleach, spinning at 600 rpm maximum, and finally, air drying.



Vacuuming: We recommend regular vacuuming to keep it clean and hypoallergenic. All our rugs are compatible with robot vacuums.



KEEP IN MIND

- Creases and smell will disappear (in a few days).
- Vacuum regularly.
- In case of a spill, act immediately.

